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## FACILITIES SUBSECTOR COLLECTIVE AGREEMENT BENCHMARK

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**Job Family:** Miscellaneous

**Class Series:** Elevator Operator

**Grid:** 10

**Class Title:** Elevator Operator

### **I. Level Definition**

Under general supervision operates assigned elevator.

### **II. Typical Duties**

- (1) Operates elevator to transport doctors, patients, employees, visitors and freight to desired floor.
- (2) Supplies information to passengers with regard to location of services within the facility.
- (3) Answers and responds to elevator telephone.
- (4) Assists patients and visitors in and out of elevator.
- (5) Notifies maintenance department of any malfunction of elevator.

### **III. Qualifications**

#### **(1) Education, Training and Experience**

Grade 10 or an equivalent combination of education, training and experience.

#### **(2) Skills and Abilities**

- (i) Ability to communicate verbally in a pleasant, courteous and patient manner.
- (ii) Ability to deal with others effectively.
- (iii) Physical ability to carry out the duties of the position.
- (iv) Ability to operate related equipment.
- (v) Ability to perform repetitive task on a continual basis.

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## FACILITIES SUBSECTOR COLLECTIVE AGREEMENT BENCHMARK

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**Job Family:** Miscellaneous

**Class Series:** Elevator Operator

**Grid:** 9

**Class Title:** Elevator Operator

### **I. Level Definition**

Under general supervision operates assigned elevator.

### **II. Typical Duties**

- (1) Operates elevator to transport doctors, patients, employees, visitors and freight to desired floor.
- (2) Supplies information to passengers with regard to location of services within the facility.
- (3) Answers and responds to elevator telephone.
- (4) Assists patients and visitors in and out of elevator.
- (5) Notifies maintenance department of any malfunction of elevator.

### **III. Qualifications**

#### **(1) Education, Training and Experience**

Grade 10 or an equivalent combination of education, training and experience.

#### **(2) Skills and Abilities**

- (i) Ability to communicate verbally in a pleasant, courteous and patient manner.
- (ii) Ability to deal with others effectively.
- (iii) Physical ability to carry out the duties of the position.
- (iv) Ability to operate related equipment.
- (v) Ability to perform repetitive task on a continual basis.