

COLLECTIVE AGREEMENT
BETWEEN
COMPASS GROUP CANADA LTD.
 carrying on business as
 MARQUISE HOSPITALITY
OYSTER HARBOUR SENIORS COMMUNITY
AND
HOSPITAL EMPLOYEES' UNION



February 3, 2025 – February 2, 2028

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MEMORANDUM OF AGREEMENT #1

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RE: RATES OF PAY

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MEMORANDUM OF AGREEMENT #2

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RE: INCUMBENT SOUS-CHEF AND HOUSEKEEPING SUPERVISOR

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APPENDIX A.....

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BENEFIT SUMMARY.....

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ARTICLE 1 - PURPOSE OF AGREEMENT

1.01 The purpose of this agreement is to set forth terms and conditions of employment affecting employees covered by the agreement. The parties agree to foster and promote an environment free from harassment.

Encourage the practice and procedures of collective bargaining between Employer and the Union as the freely chosen representative of our employees.

Encourage the cooperative participation between the Employer and the Union in resolving workplace issues, adapt to changes in the economy, develop workforce skills and develop a workforce and a workplace that promotes productivity.

1.02 Human Rights Code

- (a) The Employer and the Union subscribe to the principles of the *Human Rights Code* of British Columbia.
- (b) The Employer and the Union agree that there shall be no discrimination, interference, restriction or coercion exercised or practiced with respect to any employee for reason of membership or activity in the Union.

1.03 Procedure for Filing Complaints

- (a) The Union and the Employer recognize the right of employees to work in an environment free from harassment, including sexual harassment.
- (b) An employee who wishes to pursue a concern arising from an alleged harassment may register a complaint in writing with the Employer or through the Union to the Employer designate.
- (c) If a complaint is registered, it shall be handled in a timely manner in accordance with the Company's harassment policies.
- (d) All persons involved with the complaint shall hold all aspects of the complaint and all related information in the strictest confidence. Failure to do so may result in discipline, up to and

including dismissal.

- (e) Unresolved complaints of harassment may be pursued through the grievance procedure initiated after this process has been completed.
- (f) Both the complainant and the alleged harasser shall be entitled to Union representation if they are members of the bargaining unit. Employees who under this article request representation shall be entitled to select their steward. Any issues arising from steward selection rests with the Union.

1.04 Respectful Conduct in the Workplace

The parties are committed to promoting a work environment in which all those who enter the workplace will conduct themselves in a civil, respectful, and cooperative manner. A safe environment is important for staff and contributes to providing the highest possible standard of care. Staff should expect to work in, and residents and patients should expect to be treated in an environment where the risk of violence is minimized.

The Employer has policies for promoting and maintaining a working environment in which all persons are treated with respect and dignity. These policies will be accessible to staff and managers regarding expectations and consequences of inappropriate behaviour, aggression and violence.

Individuals who work for the Employer are responsible for conducting themselves in a respectful manner in the workplace and at work-related gatherings. Failure to maintain respectful conduct will lead to discipline up to and including termination of employment.

A Respectful Workplace is characterized by:

- a) Polite Behaviour – defined as courteous and considerate behaviour toward others;
- b) Inclusion – of people with different backgrounds, cultures, strengths and opinions;

- c) Safety – from disrespectful, discriminating, bullying and harassing behaviour;
- d) Dispute Resolution Processes – differences will be managed through dispute resolution processes including, but not limited to Article 1.03 of this agreement; and
- e) Support – individuals will be supported to learn and practice personal dispute resolution and respectful workplace skills. Support for the purpose of this Article means coaching, in-service training and/or internal or external expert intervention designed to bring dispute resolution skill and respectful workplace knowledge to the workplace.

1.05 Workplace Bullying

Bullying for the purpose of this Article is any repeated or systemic behaviour which may be either physical, verbal or psychological including shunning, which would be seen by a reasonable person as intending to belittle, intimidate, coerce or isolate another person.

Personal harassment and/or bullying does not include acceptable social banter in the workplace. Nor does it include actions occasioned through the exercise in good faith of management's rights for bona fide operational requirements or progressive corrective discipline in a manner that is respectful of those involved.

1.06 Inclusion

Inclusion for the purpose of this Article means welcoming people with diverse backgrounds into the workplace. Behaviours include but are not limited to:

- a) working to understand cultural differences,
- b) working constructively with employees accommodated as a result of the Employer's duty to accommodate, and
- c) valuing other's differing styles and contributions.

1.07 Nothing in the above definitions or any application thereof

is intended to reduce, restrict or fetter the Employer's policies or Employer's right and ability to manage and or discipline its employees.

ARTICLE 2 - RECOGNITION OF THE UNION

2.01 Sole Bargaining Agency

During the life of this Agreement the Employer recognizes the Union as the sole bargaining agency on behalf of the employees for whom the Union has been certified as bargaining agent with respect to wages, hours of work and terms and conditions of employment.

As per the decision from the British Columbia Labour Relations Board dated June 10, 2024, the Hospital Employees' Union is the bargaining agent for the employees in a unit composed of employees at Oyster Harbour Seniors Community, located at 1127 4th Avenue, Box 829, Ladysmith, British Columbia, employed by Compass Group Canada Ltd., excepted those excluded by the Code.

2.02 Union Shop

- (a) All employees covered by the Union's Certificate of Bargaining Authority shall maintain membership in the Union as a condition of employment. Employees who are brought within the jurisdiction of the Union's Certificate of Bargaining Authority, including newly hired employees, shall become members of the Union.
- (b) Upon receipt by the Employer of written advice from the Union, employees who fail to maintain membership in the Union or the check-off of Union dues, or an amount equal to Union dues, shall be terminated by the Employer from their employment.

Where the Employer has knowledge of an employee failing to maintain Union membership or the check-off of Union dues,

the Employer shall so advise the Union and in turn, the Union shall advise the employee in writing. When the Employer is advised by the Union of non-compliance of either of the above, the Employer shall terminate the services of the employee within thirty (30) days of written advice as noted above.

In the event an employee is terminated pursuant to this section, the following contract provision shall not be applicable to the employee: Article 7 - Grievance Procedure.

2.03 Union Check-Off

The Employer agrees to the monthly check-off of all Union dues, assessments, initiation fees and written assignments of amounts equal to Union dues.

The check-off monies deducted in accordance with the above paragraph shall be remitted to the Union by the Employer in a period not to exceed twenty-one (21) days after the date of deduction.

The Employer shall provide the Union's Provincial Office with a list of all employees hired, and all employees who have left the employ of the Employer (who shall be designated as terminated and shall include discharges, resignations, retirements and deaths) in the previous month along with a list of all employees in the bargaining unit and their employee status and the amount of dues or equivalent monies currently being deducted for each employee. Such information shall be provided in an electronic format, such as Microsoft Excel and will be provided securely in a fashion mutually agreeable to both Parties and emailed to memberupdates@heu.org.

The Employer agrees to sign into the Union all new employees who jobs are covered by the Certificate of Bargaining Authority in accordance with the provisions of Article 2.02.

The Employer shall supply each employee without charge, a

receipt (T4) in a form acceptable to Revenue Canada for income tax purposes, which receipt shall record the amount of all deductions paid to the Union by employees during a taxation year.

The receipts shall be mailed or delivered to employees prior to the last day of February of the year following each taxation year.

Twice every calendar year (February and August), the Employer shall provide the secretary-business manager of the Union a list in order of seniority of all employees in the bargaining unit, their job titles, and addresses and their telephone numbers known to the Employer. Such information shall be provided in an electronic format, such as Microsoft Excel, and will be provided securely in an agreed upon fashion to memberupdates@heu.org. Once the information is received by the Union, the Union is responsible for the received information.

2.04 New Employee Orientation

New employees will be advised that a Collective Agreement is in place and be provided with the name of their shop steward.

The chief shop steward or designate and the new employee shall be given an opportunity to meet within regular working hours without loss of pay for up to fifteen (15) minutes during the first thirty (30) days of his/her employment.

2.05 Shop Stewards

The Employer agrees to the operation of a shop steward system which shall be governed by the following:

- (a) Shop stewards may be appointed by the Union on the basis of two (2) shop stewards for up to twenty-five (25) employees covered by this Agreement and one (1) additional steward for every 25 members.
- (b) The Employer is to be kept advised of all shop steward appointments.
- (c) One (1) shop steward, or Union committee member, shall be

appointed by the Union as chief shop steward. The chief shop steward may present or assist in the presentation of any grievance.

- (d) A shop steward or Union committee member shall be permitted to represent an employee's interest without loss of pay when such meetings are scheduled during the shop steward's or Union committee member's hours of work. The shop steward or Union committee member shall obtain the permission of his/her immediate supervisor or designate, prior to leaving their work duties to undertake their Union responsibilities. Such permission shall not be unreasonably withheld

2.06 Badges and Insignia

Employees shall be permitted to wear union pins and shop steward badges.

2.07 Bulletin Boards

The Employer shall provide space for a bulletin board for the posting of legitimate Union materials as approved for posting by the steward or his/her alternate.

2.08 Notice of Union Representative Visits

The Union shall inform the Company when any representative of the Union intends to visit the worksite for the purpose of conducting Union business. Such visits will not disrupt employees working without the supervisor/manager's permission.

ARTICLE 3 - DEFINITIONS

“Common-Law Spouse” means two people who have cohabited as spousal partners for a period of not less than one (1) year.

“Employer” means Compass Canada Group Canada Ltd. currently doing business as Marquise Hospitality.

“Employee” means an employee employed in the service of the

Employer's contract with Oyster Harbour Seniors Community.

"Worksite" means Oyster Harbour Seniors Community.

ARTICLE 4 - MANAGEMENT RIGHTS

4.01 Subject to the provisions of this Agreement, the Union acknowledges that the Employer has and retains the exclusive right and responsibility to manage its facilities as it sees fit, including but not limited to the following:

- (a) To hire employees and to direct the working forces, including the right to decide the number of employees needed by the Employer or required for any task, to organize and assign the work, to schedule shifts, to maintain order, discipline and efficiencies of all operations.
- (b) To make and to alter from time-to-time rules and regulations to be observed by all employees. The parties agree to discuss rules and regulations at Union/management meetings.
- (c) To discipline or discharge for proper cause.

4.02 It is expressly understood that all management rights not specifically altered, limited, or eliminated by this Agreement shall remain the rights of the Employer.

4.03 This Article will not be used in a discriminatory manner against any person, employee or group of employees (including trade Unions or their members) and management rights under this Article shall not be exercised in any way inconsistent with or contrary to any express terms or provisions of this Agreement.

4.04 Managers Excluded from Bargaining Unit Work

Management shall not perform work of the bargaining unit except for the purposes of training, quality control purposes, occasional rest periods and meal breaks, or in cases of emergency when employees covered by this Agreement are not available, and provided that the performing of such work does not reduce the hours of work of any employee scheduled to work.

ARTICLE 5 - STRIKES, LOCKOUTS, LEGAL PICKET LINES

5.01 No Strikes or Lockouts

During the term of this Agreement, there shall be no strike action by any bargaining unit employee, the Union or any person acting on behalf of the Union, whether or not such strike action has been authorized by the Union; nor shall the Employer lock-out bargaining unit employees.

5.02 Legal Picket Line

Refusal to cross or to work behind a picket line that is legally established pursuant to the *Labour Relations Code* of B.C. shall not constitute cause for discipline or dismissal. An employee who refuses to cross or work behind a picket line pursuant to this Article shall be considered to be absent without pay.

5.03 Force Majeure / Act of God

It is understood that events which result from Act of God, breakdown of operations, strike or labour dispute or for any reason beyond the control of the Employer, the provision of proper notice, scheduling and other impacted items in this Agreement may be suspended at the discretion of the Employer.

ARTICLE 6 - UNION MANAGEMENT COMMITTEE

6.01 Union Management Committee

A Union management committee shall be established, consisting of two (2) employees chosen according to the Union's practice and the secretary-business manager of the Union or his/her designate and two (2) representatives of the Employer. The Union shall appoint one (1) alternate representative. On the written request of any of its member(s), the Union management committee shall meet at least once every two (2) months during the term of this Agreement, to discuss issues, including workload relating to the workplace that affect the Parties or any employee bound by this Agreement. The purpose of the Union management committee is to promote the cooperative resolution of the

workplace issues, to respond and adapt to changes in the economy, to foster the development of work-related skills and to promote workplace productivity. Employees shall receive their basic rate of pay for time spent in attendance at the Union management committee.

To assist with the discussion of any outstanding grievances and to comply with the intent of the Grievance Procedure and meet the timelines as outlined in Article 7, a grievance meeting may be scheduled on the same day as the Union management committee meeting. Employees shall receive their basic rate of pay for time spent in attendance at the grievance meeting.

ARTICLE 7 - GRIEVANCE PROCEDURE

The Employer and the Union recognize that the goal of this grievance procedure is to attempt to resolve a grievance at the earliest possible opportunity with the least amount of time and resources.

7.01 Grievance Investigations

A shop steward or Union committee member shall obtain the permission of their immediate supervisor prior to leaving their work duties to undertake Union responsibilities. Such permission will not unreasonably be withheld where operational requirements permit. Paid leave will be granted for:

- a) Investigation of grievances and assisting any employee whom the shop steward represents in presenting a grievance in accordance with this Agreement;
- b) Attending meetings called by management;
- c) Investigation of employee complaints of an urgent nature.

The shop steward or Union committee member agrees to notify his/her supervisor on resuming his/her normal duties.

7.02 Right to Have Steward Present

The employee shall have the right to have Union representation present at any discussion with supervisory personnel where the supervisor intends to interview that employee for disciplinary purposes. The supervisor shall make every effort to notify the employee in advance of the purpose of the meeting in order that the employee may contact a shop steward, providing that this does not result in an undue delay of the appropriate action being taken.

7.03 Grievance Procedure

For the purposes of this Agreement, a grievance is defined as:

- (a) A difference arising between the parties relating to the interpretation, application, administration, or alleged violation of the Agreement including any question as to whether a matter is arbitrable.
- (b) The dismissal, discipline or suspension of an employee bound by this agreement. Disciplinary action grievable by the employee shall include written censures, letters of reprimand, and adverse reports or performance evaluation.

7.04 All grievances, with the exception of grievances pertaining to dismissals or lay-offs shall proceed as follows:

Step 1 The employee shall take the difference to the Employer manager with or without a steward (at the employee's option) within seven (7) calendar days from the date the employee knew or reasonably should have known of the incident giving rise to the grievance.

The employee (with or without their Union representative), and their manager or designate will attempt to resolve the difference at Step 1.

Step 2 Failing settlement at Step 1, the employee, steward or a servicing representative shall within twenty-one (21) days of the event giving rise to the difference, put the

grievance in writing, including articles allegedly violated and remedies sought, and meet with the applicable manager or designate and endeavour to settle the matter. The manager or designate shall acknowledge receipt of the grievance by signing and dating the grievance form at the time it is presented. The manager shall respond to the grievance in writing within seven (7) days of the Step 2 meeting.

Step 3 Failing settlement at Step 2, the Union committee shall, within fourteen (14) days of the Employer's response in Step 2, meet with the applicable manager/director or designate to discuss the grievance.

At this step of the grievance procedure, each party shall exchange copies of all relevant documentation available to date. The findings or decisions of the Employer/Union shall be presented to the other party in writing within seven (7) days of the meeting. If the grievance is not settled at this step, either party may refer the grievance to arbitration under either Article 7.08 or 7.09 within twenty-eight (28) days of the receipt of the response at Step 3.

The referring party will notify the other party of the selection of the arbitrator prior to assigning the grievance in writing to the arbitrator.

Grievances of a general nature may be initiated by a member of the Union committee in Step 2 of the grievance procedure.

7.05 Dismissal or Lay-off Grievance

The following procedure shall be used for any grievance arising from a dismissal or lay-off:

- (a) Within seven (7) days of the dismissal or lay-off, the Union shall notify the Employer in writing of its grievance of same.

Such grievances shall be heard at Step 3 of the grievance procedure within ten (10) days of the Employer's receipt of the Union's written grievance.

- (b) At this step of the grievance procedure, each party shall exchange copies of all relevant documentation available to date. The findings or decisions of the Employer/Union shall be presented to the other party in writing within seven (7) days of the meeting. If the grievance is not settled at this step, either party may refer the grievance to arbitration under either Article 7.08 or 7.09 within fourteen (14) days of the receipt of the response at Step 3.

The referring party will notify the other party of the selection of the arbitrator prior to assigning the grievance in writing to the arbitrator.

7.06 Employer Grievance

Any Employer grievance shall proceed directly to Step 3 within twenty-one (21) days from the date the Employer knew or reasonably should have known of the incident giving rise to the grievance.

7.07 Expedited Arbitration

- (a) Either party may refer an unresolved grievance to an expedited arbitration process within the time limits allowed at Step 3 of the grievance procedure. Arbitrators shall be chosen from the list of Arbitrators at Article 7.09 and must be able to comply with the terms of this Article.
- (b) Dates and locations for expedited arbitration hearings shall be by mutual agreement in a location central to the geographic area in which the dispute arose.
- (c) All presentations are to be brief and are to include a comprehensive opening statement. The parties agree to make limited use of authorities during their presentations.
- (d) Prior to rendering a decision, the Arbitrator may assist the parties in mediating a resolution to the grievance.
- (e) Where mediation fails, or is not appropriate, a decision shall

be rendered as contemplated herein.

- (f) The decision of the Arbitrator is to be completed and delivered to the parties within three (3) working days of the hearing.
- (g) Any decision of an Arbitrator is to be limited in application to that particular dispute and is without prejudice. Expedited arbitration decisions shall have no precedential value and shall not be referred to by either party in any subsequent proceeding.
- (h) All settlements of proposed expedited arbitration cases made prior to hearing shall be without prejudice.
- (i) The parties shall equally share the costs of the fees and expenses of the Arbitrator.
- (j) The Expedited Arbitrator shall have the same powers and authority as an Arbitrator established under the provisions of Article 7.09.
- (k) It is understood that it is not the intention of either party to appeal a decision of an expedited arbitration proceeding.

7.08 Arbitration

- (a) The following list constitutes the Arbitrators agreed to by the parties:
 - Corrine Bell
 - John Hall
 - Judy Korbin
 - Elaine Doyle
 - Vince Ready
 - Chris Sullivan
 - Ken Saunders
- (b) The order in which arbitrators are contacted shall be as follows:
 - i. the first name on the list; and thereafter.
 - ii. alphabetically commencing with the next name following the last Arbitrator chosen.
 - iii. the referring party will notify the other party of the selection of the Arbitrator prior to assigning the grievance in writing to the Arbitrator.
- (c) The Arbitrator chosen for an expedited arbitration process

shall be the first Arbitrator contacted who is able to meet and hear the grievance within thirty (30) days of the date of appointment.

- (d) The Arbitrator will be restricted to interpreting and applying the provisions of this Agreement and will have no authority to alter, modify, subtract from, or supplement the provisions of this Agreement in any way.
- (e) The Arbitrator will base a decision on evidence submitted by the Union and by the Employer's representatives, or their appointees.
- (f) The Arbitrator's decision shall be final and binding on both parties.
- (g) The Parties will bear an equal proportion of the fees and expenses of the arbitration.

7.09 Time Limits

Time limits may be altered by mutual consent of the parties. The consent must be given in writing and will not be unreasonably withheld.

In circumstances whereby the party who originated the grievance does not follow the grievance process within the prescribed time limits and an extension has been granted, the grievance will be deemed to have been abandoned without further recourse, except where extenuating circumstances exist. However, the party shall not be deemed to have prejudiced its position on any future grievances.

ARTICLE 8 - DEFINITION OF EMPLOYEE STATUS

The status of all employees covered by this agreement shall be defined under one of the following three definitions.

Regular Full-Time Employees: A regular full-time employee is one who is regularly scheduled to work at least 37.5 hours per week. Regular full-time employees accumulate seniority based on the number of hours worked.

Regular Part-Time Employees: A regular part-time employee is one who is regularly scheduled to work less than full-time hours per week (reference Article 19.02). Regular part-time employees accumulate seniority on the numbers of hours worked. Time worked as a casual will be added to their status as a part-time employee.

Casual Employees: A casual employee is one who is not regularly scheduled to work but is employed to relieve vacancies for vacation, sick leave, education, maternity, Union business and other time off regulated under the Collective Agreement in the regular schedule as required by the company or to perform emergency or non-reoccurring or irregular short term relief work as required by the company. Casual employees accumulate seniority on an hourly basis.

ARTICLE 9 - EVALUATION REPORTS, PERSONNEL FILE

9.01 Evaluation Reports

Where a formal evaluation of an employee's performance is carried out, the employee shall be provided with a copy to read and review. Provision shall be made on the evaluation form for an employee to sign it. The form shall provide for signature to agree or disagree with the evaluation. The employee shall sign the evaluation within seven (7) calendar days. No employee may initiate a grievance regarding the contents of an evaluation where they have signed in agreement with the evaluation. The employee shall receive a copy of the evaluation report at the time of signing.

9.02 Personnel File

Upon one (1) weeks' notice, an employee, or the Secretary-Business Manager of the Union (or his/her designated representative), with the written authority of the employee, shall be entitled to read, review, the employee's personnel file, provided no documents are removed from the file. The review shall take place at the location where the file is maintained, in the office in which the file is normally kept. An employee may request a copy

of a document in the employee's personal file subject to applicable Provincial privacy legislation and the Employer's administrative process.

The senior Union official, or designate, with the written authority of the employee, shall be entitled to review the employee's human resource file and request a copy of any document, in order to facilitate the investigation of a grievance.

9.03 The personnel file shall not be made public or shown to any other individual without the employee's written consent, except in the proper operation of the Employer's business and/or for the purposes of the proper application of this Agreement.

9.04 Notices pertaining to discipline or warnings will be maintained on an employee's file for a period not exceeding eighteen (18) months from the date it was issued, provided there has not been a further infraction.

ARTICLE 10 - PROBATIONARY PERIOD

10.01 For all employees, the first four-hundred-and-fifty (450) hours of continuous service with the Employer, an employee shall be a probationary employee. Upon completion of the probationary period, the initial date of employment shall be the anniversary date of the employee for the purpose of determining vacation and benefit entitlement.

10.02 Rejection during Probation

A rejection during probation shall not be considered a dismissal for the purpose of Article 7.05. The test of just cause for rejection shall be a test of suitability of the probationary employee for continued employment in the position to which they have been appointed, provided that the factors involved in suitability shall be related to work performance, including interpersonal relations.

ARTICLE 11 - SENIORITY

11.01 Promotion, Transfer, Demotion

In the promotion, transfer or demotion of employees, efficiency, required qualifications and seniority shall be the determining factors. Each of the three determining factors will be accorded equal weight.

11.02 Qualifying Period

If a regular employee is promoted, voluntarily demoted, or transferred to a job, the classification for which the Union is the certified bargaining authority, then the promoted, voluntarily demoted, or transferred employee shall be considered a qualifying employee in his/her new job for a period of thirteen (13) calendar weeks.

In no instance during the qualifying period shall such an employee lose seniority or benefits. However, if a regular employee has been promoted, voluntarily demoted or transferred and during the aforementioned thirteen (13) calendar week period is found unsatisfactory in the new position, then the promoted, voluntarily demoted or transferred employee shall be returned to his/her former job and increment step before the promotion, voluntary demotion or transfer took place, without loss of seniority, and any other employee hired, promoted, voluntarily demoted or transferred because of the rearrangement of jobs, shall be returned to his/her former job and pay rate without loss of seniority and accrued benefits.

An employee who requests to be relieved of a promotion, voluntary demotion, or transfer during the qualifying period in the new job must do so within the first nine (9) weeks of the qualifying period and shall return to the employee's former job without loss of seniority or benefits at the end of the qualifying period on the same basis as outlined in paragraph (2) of this section. Such an employee may return to their former job sooner under the terms of this section with the agreement of the Employer.

11.03 An employee granted a temporary promotion, transfer or demotion shall return to his/her former job and pay rate without loss of seniority and accrued benefits when the temporary promotion, transfer or demotion terminates.

11.04 Bridging of Service

If a regular employee terminates as a result of a decision to care for a dependent parent, spouse or child, and is re-employed, upon application they shall be credited with the length of service accumulated at time of termination for the purpose of benefits based on service seniority. The following conditions apply:

- (a) the employee must have been a regular employee for at least two (2) years of service seniority at time of termination.
- (b) the resignation must indicate the reason for termination.
- (c) the break in service shall be for no longer than two (2) years.
- (d) the previous length of service shall not be reinstated until successful completion of the probationary period of employment.

Former employees who meet the conditions outlined above shall be considered an internal applicant when applying for re-employment.

11.05 Military Service

It is understood service with the Armed Forces of Canada in time of war or compulsory military service does not constitute a break in the continuous service and shall not affect an employee's seniority rights.

11.06 Seniority Lists and Seniority Dates

- (a) The parties agree that there shall be one (1) seniority list.
- (b) The seniority list shall include the employee's name, status, and hours of accumulated seniority. Seniority shall be defined as total accumulated hours, excluding overtime, but including:
 - i. All regular full-time or regular part-time – all scheduled regular paid hours (whether worked or on paid absences)

plus the first 20 days of any unpaid absence to maximum of 1 FTE.

- ii. Casuals – all hours worked to a maximum of 1 FTE.
- (c) Seniority shall be calculated from the date the employee was hired.
- (d) The Employer will provide to the Union by email and post at the work site in a location accessible to staff each February, May, August and November an updated copy of the seniority lists, which will include the date of hire and seniority hours of any employees covered by this agreement. The date of hire and seniority hours shall be subject to correction for error on proper representation by the Union within thirty (30) days of the posting of the lists.
- (e) These provisions shall conform to the BC *Employment Standards Act*.

11.07 Termination of Employment

Seniority status, once acquired, will be lost only for the following reasons:

- a) voluntary resignation,
- b) retirement,
- c) discharged for just cause and not reinstated by agreement or arbitration award,
- d) is absent from work by reason of layoff for more than six (6) months,
- e) if a laid off employee fails to report for work of an ongoing nature within seven (7) days of the date of notification by registered mail or courier. If the laid off employee presents the notice of resignation at another workplace, an extension up to an additional seven (7) calendar days to return to work may be granted.
- f) employment abandoned:
 - i. any employee who fails to report to work and does not notify his/her supervisor within three (3) work days and who cannot give an acceptable reason for his/her absence shall be considered as having abandoned his/her position.

- ii. an employee shall be afforded the opportunity to demonstrate that there was an acceptable reason for not having informed his/her supervisor.
- g) Accepts a severance package or pay in lieu of notice of termination.

ARTICLE 12 - JOB POSTINGS AND APPLICATIONS

12.01 Job Postings and Applications

- (a) The Employer agrees that all bargaining unit positions shall be posted at the worksite for a period of ten (10) calendar days on designated bulletin boards and a copy of all such postings shall be provided by email to the union Servicing representative.
- (b) Postings shall be open to any employee of the posted bargaining unit position's division.
- (c) The Employer shall also consider applications from those employees with the required seniority, qualifications, experience and ability who are absent from their normal places of employment because of sick leave, annual vacation, Union leave, compassionate leave or other leave and who have filled out an application form stating they would be interested in applying for should a vacancy or new job occur during their absence.
- (d) In cases where the Employer receives more than 14 calendar days' notice of a temporary vacancy that will exceed 30 calendar days, the temporary vacancy shall be posted and filled in accordance with (a) above.
- (e) In cases where the Employer does not receive 14 calendar days' notice of the vacancy, it will only be posted if the vacancy exceeds 45 calendar days. The vacancy shall be posted and filled in accordance with (a) above.

12.02 Information on Postings

- (a) All job postings shall indicate the following:
 - date of posting and closing date of posting
 - work days and days off

- pay rate
- hours of work and work area location
- start date of position
- summary of job description
- summary of job duties
- qualifications
- work area

(b) All postings shall also include a summary of job description/duties and qualifications and current work area for information purposes only.

The hours of work including stop and start times, days off, duties and work area may be subject to change provided that the change is consistent with operational requirements, the provisions of the Collective Agreement, and is not for arbitrary, discriminatory or in bad faith reasons.

12.03 The Employer shall, within three (3) calendar days of the successful applicant being notified, inform all applicants of the name of the successful applicant by posting the name of the successful applicant in the same manner in which the vacancy or new job was posted.

12.04 The Employer agrees to supply to the union the names of all applicants for a vacancy or new position in the course of a grievance investigation.

12.05 Temporary Vacancies Less Than 30 Days

- (a) Notwithstanding Article 12.01, if the vacancy is a temporary in accordance with 12.01 (d) and (e) above, the position shall not be posted and shall be filled as follows:
- i. in order of seniority, by qualified regular employees who have indicated in writing their desire to work in such positions;
 - ii. by casual employees;
 - iii. if the application of this paragraph requires the Employer to

pay overtime to the employee, the proposed move shall not be made.

- (b) Where operational requirements make it necessary, the Employer may make temporary appointments pending the posting and consideration of bargaining unit applicants pursuant to Article 12.01.

12.06 Two (2) copies of all postings shall be sent to a person designated by the Union within the aforementioned ten (10) calendar days.

ARTICLE 13 - JOB DESCRIPTIONS

13.01 The Employer will draw up job descriptions for each classification for which the Union is the certified bargaining agent.

Descriptions will contain job title, qualifications and summary statement of duties, and date prepared.

The said job descriptions shall be provided in writing to the chief shop steward and secretary-business manager or designate.

13.02 Each regular employee shall be provided with a copy of the job description for his/her classification.

- (a) In case of newly created classification or where an existing classification is changed to the extent that it becomes a new classification, the Employer will draft a new job description and meet with the Union to discuss the appropriate remuneration. If agreement cannot be reached the issues may be submitted to expedited arbitration. The arbitrator shall decide on the issues regarding the job description based on the relationship of the new classification to existing classifications in the bargaining unit.
- (b) If an employee considers there has been a significant change to their classification, the employee may initiate a grievance in accordance with Article 7. The parties will meet at Step 3 of the grievance procedure to review the grievance. If an

agreement cannot be reached the issues may be submitted to expedited arbitration. The arbitrator shall decide on the issues regarding the job description based on the relationship of the new classification to existing classifications in the bargaining unit.

- (c) Any decision to adjust the wage rate, either by the parties or the Board, shall be retroactive to the date the complaint was filed.

ARTICLE 14 - CONTRACTING OUT

14.01 The Employer agrees not to contract out any of the Employer's work presently performed by employees covered by this Agreement which would result in the laying off of such employees.

14.02 Exceptions

The Employer has the right to contract for services when:

- a) The Employer does not have the equipment or facilities necessary to provide the required service; or
- b) An emergency occurs.

In the event of any of the exceptions as noted above, the Employer will notify the Union in a timely manner, functions they intend to contract out except where an emergency exists.

ARTICLE 15 - TECHNOLOGICAL CHANGE

15.01 An employee shall be considered displaced by technological change when his/her services are no longer required as a result of automation or replaced by equipment, or the mechanization or automation of duties which cause the displacement and/or layoff of an employee.

15.02 Where the Employer intends to introduce technological change which affects the job security of at least twenty percent (20%) of the employees within the worksite, the Employer shall

give no less than sixty (60) calendar days' notice in writing to the Union. Where less than twenty percent (20%) of the employees within the worksite will be affected, the Employer will give no less than twenty (20) work days' notice in writing to the Union.

15.03 The Employer and the Union shall within fourteen (14) days of the date of the notice, meet to review the effect of the change and what course of action is to be taken.

15.04 After notice has been given, the Employer and the Union will meet in good faith and endeavour to develop an adjustment plan on which the change will be made and may include the following:

- a) consideration of alternatives to the proposed measure, policy, practice or change, including amendments of provisions in the Collective Agreement;
- b) human resource planning and employee counselling and retraining;
- c) notice of termination;
- d) severance pay;
- e) entitlement to pension and other benefits including early retirement benefits;
- f) a bipartite process for overseeing the implementation of the adjustment plan.

The parties agree that changes made to the Collective Agreement through the adjustment plan are enforceable.

ARTICLE 16 - REDUCTION IN WORKFORCE

16.01 The Employer will layoff employees in reverse order of seniority within the classification provided those retained have the ability to do the work.

No new employee will be hired until all those qualified employees with recall rights have been given the opportunity to return to work and have failed to do so.

16.02 Reduction in Hours – Two weeks or less

In the event of a reduction of hours of less than two (2) weeks, a regular employee may choose one of the following options:

- (a) Accept the reduction in hours.
- (b) Accept the reduction in hours and be assigned available casual hours within their division ahead of casual call-in for work.
- (c) Elect unpaid leave or take vacation entitlement earned.

16.03 Layoff/Reduction in Hours – Greater than two weeks

The employee may elect one of the following options:

- (a) displace a less senior employee where the employee has the ability to do the work.
- (b) be placed on the casual list or use their seniority rights for regular vacancies within the bargaining unit.
- (c) be placed on the recall list.
- (d) accept the reduction (not increase) in hours.

16.04 Layoff Notice or Pay

The Employer shall give regular full-time and regular part-time employees the following written notice of layoff or normal pay in lieu as follows:

- After three months' service: one week pay or seven (7) days written notice;
- After one year's service: two weeks' pay or fourteen (14) days written notice;
- After three years' service: three weeks' pay or twenty-one (21) days written notice;
- After four years' service: four weeks' pay or twenty-eight (28) days written notice;
- After five years' service: five weeks' pay or thirty-five (35) days written notice;
- After six years' service: six weeks' pay or forty-two (42) days written notice;

- After seven years' service: seven weeks' pay or forty-nine (49) days written notice;
- After eight years' service: eight weeks' pay or fifty-six (56) days written notice.

16.05 Recall Rights

- (a) Laid off regular employees shall retain recall rights for 6 months.
- (b) Laid off regular employees shall be rehired in the reverse order they were laid off provided they have the ability to perform the duties of the work to be performed.
- (c) An employee recalled to work in a different classification from which he/she was laid off shall have the right of returning to the previous classification she held prior to layoff should it become vacant within six months of his/her return to work.
- (d) Laid-off employees failing to report for regularly scheduled work within seven days of notification shall be considered to have terminated their employment. Employees required to give two weeks' notice to another Employer shall be deemed to be in compliance with the seven day provision.
- (e) When a laid off employee bids for and is successful in obtaining a posted position, he/she shall have no further rights with regard to recall.
- (f) No new employee shall be hired until those laid off have been given an opportunity for recall to positions for which they possess the ability to do the work available.

16.06 Additional Posting Options

- (a) During the fourteen (14) day layoff notice period a laid off employee is entitled to notify the employer that he/she is available for work.
- (b) A laid off employee who has exercised his/her rights pursuant to Article 16.06(a) shall be considered for all jobs posted and may apply on job postings pursuant to Article 12.01(d).
- (c) All other layoff provisions continue to apply for employees electing additional options.
- (d) An employee who successfully posts into a new position shall

be credited with all service and seniority earned prior to the layoff.

16.07 Bumping

- (a) In a layoff, as per Article 16.03, the Employer shall supply to an employee and the Union designate a list of employees that may be bumped by the employee. The list of employees will include their seniority hours, classification, work area, work area location, hours of work and schedules, including days off. An employee must exercise their bump option within three (3) days of receiving the list.
- (b) The employee shall receive the rate of pay for the new position.

16.08 Group Layoff – Expedited Bumping Process

Prior to any group layoff notices being issued to employees, the Employer shall notify the Union, and the Employer shall make every effort to ensure all existing permanent vacancies are posted and awarded pursuant to Article 12.

The Parties shall agree to a date or dates (depending on the size of the group receiving lay-off notice) to have employees in order of seniority, select an option as per Article 16.03 including selecting a bump choice if that is the option chosen.

The Parties shall make every effort to ensure affected employees are aware of and understand the process, their rights and responsibilities. The Parties shall work cooperatively to ensure the expedited process runs smoothly.

The Parties agree to use the following expedited bumping process when fifteen (15) or more employees are directly affected by a lay-off or when the parties agree.

- (a) Regular employees in positions which may be affected shall receive lay/off/displacement notice.
- (b) The Employer shall supply a list of regular employees in

descending order of seniority, listing all positions in the bargaining unit that may be bumped and shall include the following information:

- i. Employee's name
 - ii. Employee's seniority
 - iii. Employee's classification
 - iv. Work area
 - v. Work area location
 - vi. Hours of work
 - vii. Work schedule, including days off
- (c) The Parties shall make every effort to schedule employees in order of seniority, with ten (10) minutes between each employee, to be at one of the Employer work sites to make their bump selection.
- i. Where an employee is unable to attend at the work area, it shall be arranged with that employee to be available by phone within a set time period.
 - ii. The Employer and Union shall arrange to have representatives at each affected work area with the master employee list as noted in section (b) above. One of these work areas shall be the central committee, in charge of coordinating the overall process.
 - iii. After each employee selection is made, all worksite representatives shall be made aware of the option selected and immediately update their master list.
- (d) After point (c) above is concluded, the master list shall be updated based on those selections. The Parties shall then identify the employees affected by the first round of bump choices.
- (e) The Employer shall then issue lay-off notices to each employee (whom have not already received such in point (a) above), whose position was bumped during the "first round".
- (f) The Parties shall take the time necessary to ensure all newly affected employees are aware of and understand the process, their rights and responsibilities. Then the Parties shall repeat the process found in sections (a) through (c) above, for this "second round" of laid off employees.

- (g) The above process shall be repeated for “round 3” and any subsequent “rounds” necessary to complete the process.
- (h) The process shall be completed, and the Employer shall post and award all existing permanent vacancies as per Article 12 before any employees transfer to their new position (bump choice).

ARTICLE 17 - TRAINING

17.01 The Employer and the Union agree to promote, wherever possible, the training, retraining or in-service sessions of employees to improve their job skills related to their employment.

17.02 It is understood that an employee will be adequately trained to safely perform the assigned work. The training of employees shall be performed by management. Employee or Union concerns and issues about training shall be brought forward to the Union management committee for discussion.

17.03 Employees, when directed to attend compulsory training courses or in-service sessions pertaining to operations shall be paid in accordance with the provision of the Collective Agreement.

17.04 After the probationary period is concluded, an employee may indicate in writing to the supervisor, areas of the operation where he/she requests to be trained in. When the Employer decides such opportunities are available, the Employer will train on the basis of seniority, employees who demonstrate an ability for the work.

17.05 The Employer may grant leave to allow employees to take additional courses related to their employment and such leave may be without pay or with partial pay.

17.06 Orientation

- (a) The Employer shall solicit volunteers to orient new employees. Orientation involves familiarization to routines, job shadowing,

learning workplace procedures, etc.

- (b) The Employer shall maintain a list of volunteers to provide orientation for new employees. When assigning for this purpose, the Employer shall first assign employees from this list.
- (c) Impacts to workload shall be considered when making these assignments.

ARTICLE 18 - SCHEDULING PROVISIONS

18.01

- (a) i) The Employer shall arrange the times of all on-duty and off-duty shifts, including statutory holidays, and post these at least 14 calendar days in advance of their effective date.
- ii) The Employer may alter the scheduled work days and/or start and stop times of an employee without giving at least fourteen (14) calendar days' advance notice, in emergency or circumstances beyond the employer's control. In such cases, the shifts of the most junior qualified employee will be amended without overtime owing, except in circumstances of less than ten (10) hours between shifts.
- (b) There shall be a minimum of ten (10) consecutive hours off-duty between the completion of one work shift and the commencement of the next.
- (c) When it is not possible to schedule ten (10) consecutive hours off-duty between work shifts, all hours by which such changeover falls short of ten (10) consecutive hours shall be paid at overtime rates in accordance with Article 20.
- (d) If a written request for a change in starting time is made by an employee which would not allow ten (10) consecutive hours off-duty between the completion of one work shift and the commencement of another, and such request is granted, then the application of paragraphs (b) and (c) of this section shall be waived for all employees affected by the granting of such a request provided they are in agreement.
- (e) Employees may exchange shifts with the prior approval of the Employer.

ARTICLE 19 - HOURS OF WORK

19.01 Continuous Operation

The work week shall provide for continuous operation Sunday through Saturday.

19.02 Hours of Work

- (a) The hours of work for each regular full-time employee covered by this Agreement, exclusive of mealtimes, shall be thirty-seven-and-a-half (37.5) and the work shift shall be seven-and-one-half (7.5) per day. It is understood that this does not constitute a guarantee of hours.
- (b) Employees who are scheduled to be on-call during a meal period shall be paid for a full shift with the meal period being included within such shift.
- (c) Employees shall not be required at any time to work more than six (6) consecutive shifts and shall receive two (2) consecutive days off, unless otherwise mutually agreed between the Employer and Union.

19.03 Rest Periods

Employees working a full shift shall receive two (2) paid fifteen (15) minute rest periods, one in each half of the shift. Employees working less than a full shift shall receive one (1) paid rest period.

Where there is mutual agreement between the Union designate and the Employer designate, rest periods may be combined to meet employee and operational requirements.

Except in the case of an emergency, employees shall not be required to work, be available for work, or discuss work matters with their supervisor or lead hand while on a meal or rest period. When an employee is required to abbreviate a break or meal period, time lost shall be rescheduled. No employee shall work through their rest period or lunch period without first obtaining permission from their immediate supervisor/manager.

19.04 Meal Periods

All employees covered by this Collective Agreement working more than a five (5) hour shift shall receive a one-half ($\frac{1}{2}$) hour unpaid meal period, no more, no less. The Employer shall attempt to schedule the meal period as close as possible to the middle of the shift.

19.05 Employee Attendance at Staff Meetings

- (a) Where an employee is directed by the Employer to attend a staff meeting or a committee meeting during his/her working hours, the employee shall be compensated at his/her regular hourly rate for the time spent in attendance at these meetings.
- (b) Where an employee is directed by the Employer to attend a staff meeting or committee meeting outside of normal working hours, said employee shall be paid in accordance with the provisions of the Collective Agreement.

ARTICLE 20 - OVERTIME

20.01 Employees, as defined in Article 8, that are requested to work in excess of the normal daily full shift hours as outlined in Article 19.02, or who are requested to work on their scheduled off-duty days shall be paid:

- (a) One-and-on-half times ($1\frac{1}{2} \times$) the employees' regular hourly rate of pay for the first four (4) hours in excess of eight (8) hours per day, or forty (40) hours per week and double-time ($2 \times$) thereafter. All overtime shall be authorized by the Manager or designate in advance other than in cases of emergency.
- (b) A full-time employee who has worked their scheduled hours shall be paid at the rate of one-and-one-half times ($1\frac{1}{2} \times$) the employee's regular hourly rate for all hours on a scheduled day off, subject to the double-time provisions in the BC *Employment Standards Act*.

20.02 Employees required to work on a scheduled day off shall

receive the overtime rate as provided but shall not have the day off rescheduled.

20.03 Overtime pay shall be paid in the same pay period in which it occurred.

20.04 When an employee works a minimum of one (1) hour of overtime immediately before or following his/her scheduled hours of work, an employee shall have a fifteen (15) minute break with pay, where applicable depending on operational requirements. The said 15 minute break shall be taken within 1.5 hours of the commencement of overtime. If the overtime extends to beyond 2½ hours, the employee shall receive breaks in accordance with Article 19.03.

20.05 Overtime shall be offered in order of seniority. No employee shall be required to work overtime against her wishes when other qualified employees within the same classification are willing to perform the work. If no qualified employee is willing to work the overtime, it will be assigned to the most junior qualified employee.

20.06 An employee required to work overtime shall be entitled to eight (8) clear hours between the end of the overtime work and the start of his/her next regular shift. If eight (8) clear hours of time off are not provided, overtime rates shall apply to all hours worked on the next regular shift.

20.07 For the purposes of calculating weekly overtime, hours paid at overtime rates will not be used for calculating further overtime payments.

20.08 A regular part-time employee who is working less than the normal hours per day, or normal days per week of a full-time employee and who is requested to work longer than his/her regular work day, or work week, shall be paid at the rate of straight-time for the hours so worked, up to and including the

normal hours in the work day of a full-time employee. Overtime rates shall apply to hours worked in excess of the normal hours in the work day or work week of a full-time employee.

20.09 When an employee is requested to work overtime on a scheduled work day or on a scheduled day off, the employee may decline to work such overtime except in cases of emergency. Only in cases of emergency may an employee be required to work overtime.

When an employee does not agree that an emergency exists, the employee shall work such overtime under protest and may file a grievance.

ARTICLE 21 - CALL BACK TO WORK

Employees called back to work on their regular time off shall receive a minimum of 2 hours pay at the applicable rate whether or not he/she actually commences work.

These employees shall receive a transportation allowance of sixty-eights cents (\$0.68) per kilometer from the employee's home to the worksite and return, plus parking costs, if any. Alternatively, the Employer may arrange for transportation for the employee, at the Employer's cost.

ARTICLE 22 - REPORTING PAY

22.01 Guaranteed Minimum Hours

Any employee, except those covered by Article 21, reporting for work at the call of the Employer, shall be guaranteed a minimum of:

- a) four (4) hours pay at the employee's classified straight-time rate of pay if the employee commences work; or
- b) two (2) hours pay at the employee's classified straight-time rate of pay if the employee does not commence work.
- c) Weather conditions excepted.

If the reasons for suspending work on any day due to weather conditions, the minimum reporting pay shall be two (2) hours at the employees classified straight-time pay.

ARTICLE 23 - RELIEVING IN HIGHER AND LOWER RATED POSITIONS

23.01 In cases where an employee is required, during a scheduled shift, to relieve in a higher rated job, the employee shall receive the hourly rate of the higher rated job for any and all hours worked after 2 hours.

If the employee is required to relieve in a higher rated position for one or more full shifts, they shall receive the higher rate for any and all hours worked.

23.02 In cases where an employee is required to transfer temporarily to a lower-rated job such employee shall incur no reduction in wages because of such transfer.

ARTICLE 24 - TRANSPORTATION ALLOWANCE

24.01 An employee who uses his or her own vehicle to conduct business at the request of the Employer shall receive an allowance of sixty-eight cents (\$0.68) per kilometer.

24.02 An employee will not be required to use his/her own motor vehicle to conduct business of the Employer.

ARTICLE 25 - STATUTORY HOLIDAYS

25.01 Statutory Holidays

(a) Employees will be entitled to eleven (11) statutory holidays and such other holidays as may be in the future proclaimed by either the provincial or federal governments:

New Years Day
Family Day

Labour Day
National Day for Truth and

Good Friday
Victoria Day
Canada Day
BC Day

Reconciliation
Thanksgiving
Remembrance Day
Christmas Day

- (b) Statutory holiday pay shall be based upon the average percentage of hours each such employee was paid in the thirty (30) calendar days immediately preceding the holiday.
- (c) Casual employees who have not completed thirty (30) calendar days' service shall be eligible for a statutory holiday provided they have worked on fifteen (15) days prior to the statutory holiday.

25.02 An employee required to work on statutory holiday must be paid for that day:

- 1½ times the employee's regular wage for the time worked.

25.03 Regular employees who:

- (a) are required to work on a statutory holiday, in addition to receiving premium pay, shall receive another paid day off in lieu of the holiday.
- (b) are on a scheduled day off when the statutory holiday falls, shall receive another paid day off in lieu of the holiday.

25.04 The Employer shall make every effort, when requested by a regular employee, to schedule either Christmas day or New Year's day off.

25.05 If a statutory holiday occurs within an employee's vacation period, an extra day's vacation will be allowed for each stat holiday so occurring.

25.06 Employees shall not be eligible for statutory holidays occurring during periods of unpaid leave, when they are laid off and on the recall list, and/or when they are in receipt of WCB

payments for the days in question.

25.07 All employees scheduled to work on any of the statutory holidays as listed in Article 25.01 shall not have their normal hours of work reduced.

25.08 Other Religious or Cultural Observances

Employees who wish to take time off for cultural or religious holidays that are not recognized in Article 25.01 above, may apply for an unpaid leave of absence under Article 31 – Unpaid Leave, two weeks in advance of the holiday.

Any leave taken under this article will not be counted towards accumulation of 20 unpaid leave days in Article 31.03 – Unpaid Leave Affecting Seniority and Benefits.

ARTICLE 26 - VACATIONS

26.01 The vacation earning/accrual year shall be the employee's start date, to one year after start date (and then same dates each subsequent year), and the vacation year shall be January 1st to December 31st each year.

Employees with less than one (1) year of service shall be entitled to four percent (4%) vacation pay if they leave the service of the Employer prior to their first anniversary.

Employees with one or more years of service shall be entitled to annual vacations with pay on the following basis:

- Ten (10) working days per year commencing in the first (1st) year of employment, paid at four percent (4%) of gross earnings in the previous (earning/accrual) year.
- Fifteen (15) working days per year commencing in the fifth (5th) year of employment, paid at six percent (6%) of gross earnings in the previous (earning/accrual) year.
- Twenty (20) working days per year commencing in the tenth

(10th) year of employment, paid at eight percent (8%) of gross earnings in the previous (earning/accrual) year.

26.02 Vacation Period

All regular employees shall be required to submit their annual vacation requests on an approved form in writing by January 31 each year. The Employer will respond in writing and approve vacation on the basis of seniority by February 15, and will post the approved vacation schedule on the bulletin board.

Any vacation requests submitted after January 31 will be dealt with in the order they are received; the Employer will respond in writing within fourteen (14) days and revised schedules will be posted as necessary.

26.03 Vacation Pay

Upon receipt of twenty-one (21) days written notice, the Employer shall pay to the employee on the payday immediately prior to the commencement of his/her vacation, an amount equivalent to his/her vacation being taken, up to the amount of vacation pay earned.

26.04 Vacation Entitlement upon Dismissal

Upon termination of employment, an employee shall be entitled to pay in lieu of vacation corresponding to years of service as listed in Article 26.01.

26.05 Reinstatement of Vacation Days – Sick Leave

In the event an employee is sick or injured prior to the commencement of his/her vacation, such employee shall be granted sick leave for the duration of sickness or illness, and the vacation period so displaced shall be added to the vacation period if requested by the employee and by mutual agreement or shall be reinstated for use at a later date.

26.06 Vacation Credits Upon Death

Earned but unused vacation entitlement shall be made payable upon an employee's death to the employee's estate.

26.07 Single vacation period which overlaps the end of a vacation year shall be considered as vacation entitlement for the vacation year in which it commenced.

26.08 Casual employees shall have their accrued vacation paid out on a bi-weekly basis on each pay.

ARTICLE 27 - BEREAVEMENT LEAVE

27.01 Bereavement leave of absence of three (3) days with pay shall be granted to a regular employee at the time of notification of death, upon application to the Employer in the event of a death of a member of the employee's immediate family. Immediate family is defined as parent (or alternatively step-parent, or foster parent), spouse, child (including miscarriage or stillborn child of 20 weeks or later not covered by pregnancy leave), step-child, brother, sister, father-in-law, mother-in-law, grandparent, grandchild, legal guardian or legal ward, or any person who permanently residing in the employee's household or with whom the employee permanently resides.

Such bereavement leave shall be granted to employees who are on other paid leaves of absence including sick leave and annual vacation. When bereavement leave of absence with pay is granted, any concurrent paid leave credits used shall be restored. An additional two (2) consecutive days without pay shall be granted to employees who are required to travel 300 kilometers or more (one way) in order to attend the funeral.

Bereavement leave of absence with pay shall not apply when an employee is on an unpaid leave of absence.

In the event of a delayed interment (service or celebration of life),

an employee may save one of the days identified above without loss of pay to attend the interment (service or celebration of life), and will provide as much notice as possible of the date it will be utilized.

27.02 Compensable hours under the terms of this Section will be counted as hours worked for the purpose of qualifying for vacations or for statutory holidays, but will not be counted as hours worked for the purpose of computing overtime.

27.03 At the request of an employee and subject to the Employer's operational needs, the Employer may provide an unpaid bereavement leave where the grounds for same are bona fide and verifiable.

ARTICLE 28 - SICK LEAVE, W.C.B, RETURN TO WORK

28.01 Regular full-time and regular part-time employees shall be provided with a minimum of five (5) days of paid sick leave on January 1st of each calendar year, or such statutorily required amount provided for under the *Employment Standards Act* and regulation.

Casual employees and part-time employees accruing less than the minimum number of days statutorily required, will be provided with paid sick leave in accordance with the *Employment Standards Act* and regulation. This benefit for casual employees (and any topped up sick leave for part-time employees) does not accrue and is not subject to the payout provisions.

28.02 Fifty percent (50%) of any unused sick leave shall be paid out to regular employees during the month of February.

28.03 Sick Leave with pay is only payable because of sickness, and employees who are absent from duty because of sickness may be required to prove sickness. The Employer will reimburse employees for any costs incurred, to a maximum of forty dollars (\$40) if required by the Employer to prove sickness.

28.04 Sick leave shall be computed on the basis of scheduled work days, and all claims shall be paid on this basis. Sick leave deductions shall be in accordance to actual time off.

28.05 An employee may request sick leave pay to cover periods of actual time lost from work owing to sickness or accident. The Employer shall advise an employee the amount of sick leave available if requested.

28.06 Where medical and/or dental appointments cannot be scheduled outside the employee's working hours, sick leave with pay shall be granted.

28.07 Employees who are off because of sickness or accident shall at the expiration of paid sick leave benefits, be continued on the payroll under the heading of leave of absence without pay for a period of not less than one (1) month. Further leave of absence without pay shall be granted upon written request. The Employer's decision for further leave of absence without pay shall be in writing. The Employer may require medical information as to the expected date of return to work.

28.08 Workers Compensation Benefits

- (a) Employees shall receive directly from the WCB any wage loss benefits to which they may be entitled.
- (b) While an employee is in receipt of WCB wage loss benefits statutory holidays will not accrue. Other entitlements and leaves shall be maintained and accumulate in accordance with *BC Employment Standards Act*. All benefits provided for in Article 34 - Benefits Plan, will continue to apply as if the employee is at work.
- (c) The provisions of (b) shall also continue to apply to employees who are receiving WCB benefits other than wage-loss benefits pursuant to Sections 29 or 30 (temporary benefits and/or partial temporary benefits) of the *Workers Compensation Act*, so long as the employee is otherwise entitled to benefits under those sections of the *Workers Compensation Act*.

- (d) Employees qualifying for Workers' Compensation coverage shall be continued on the payroll and shall not have their employment terminated during the compensable period. Such employees shall be considered as being on an unpaid leave in accordance with Article 31 - Unpaid Leave, except that seniority shall continue to accrue and other perquisites shall be maintained and continue to accrue in accordance with the *BC Employment Standards Act*. Article 34 - Benefits Plan, will continue to apply as if the employee is at work.

28.09 Transportation for Accident Victim

If an employee is injured at work and requires assistance, transportation to the employee's home shall be provided by the Employer.

28.10 Day of Injury

An employee who cannot complete the shift due to an injury at work shall be paid regular wages for the remainder of the shift.

28.11 Return to Work Programs

- (a) The parties recognize that prevention of injuries and rehabilitation of injured employees are equally important goals. The parties further recognize that return to work programs are part of a continuum of injury prevention and rehabilitation.
- (b) The Employer and the Union are committed to a safe return to work program. The return-to-work program will recognize the specific needs of each individual employee.
- (c) Return-to-work programs will be part of an approved rehabilitation plan.
- (d) Employees are required to meet with the Employer to explore an appropriate return-to-work program. The Employer shall advise the employee of their right of Union representation if they desire, as long as this does not result in an unreasonable delay of the program. The details of the return-to-work program will be confirmed in writing to the employee and the Union.

The parties jointly recognize the importance of confidentiality and will ensure that full confidentiality is provided. The Employer shall not have contact with the employee's physician, without the employee's consent.

28.12 Workload

Where the absence of one or more employees would create a significant increase in workload for other employees, the Employer will resolve the matter by:

- a) Implementing a duty priority list,
- b) Re-assigning work, and/or
- c) Utilizing casual employees in accordance with the Collective Agreement.

An employee who believes any workload situation is excessive shall discuss the problem with the immediate supervisor. If the problem is not resolved in this discussion, the employee may seek a remedy by referring the issue to the Union-management committee for review and recommendations.

ARTICLE 29 - EDUCATIONAL LEAVE

29.01 The parties recognize the value of in-service and of encouraging employees to participate in in-service. Employees scheduled by the Employer to attend in-service seminars shall receive regular wages.

It is the intention of the parties to encourage as many employees as possible to participate in in-service programs.

29.02 Leave of absence without loss of pay, seniority and all benefits shall be granted to employees whenever the Employer requests in writing, that the employee take designated courses and/or examinations. The cost of the course and/or any examination fee and reasonable expenses incurred in taking the course and/or examination shall be paid by the Employer.

29.03 After three (3) years' continuous service, an employee may request an unpaid leave of absence to take educational courses subject to the following provisions:

- (a) The employee shall give the longest possible advance notice in writing. Where an employee requests an unpaid leave of absence in excess of four (4) calendar months, such employee shall make every effort to give two (2) calendar months' advance notice in writing of such request.
- (b) Every effort shall be made by the Employer to comply with such requests, providing that replacements to ensure proper operation of the department can be found.
- (c) Notices granting such requests shall be given by the Employer in writing.

ARTICLE 30 - JURY DUTY

Any regular employee who is required for jury selection, jury duty, coroner's inquest or who is subpoenaed to serve as a witness in a court action (not being himself/herself a party to the proceeding), on a day when he/she would normally have worked, will be reimbursed by the Employer up to a total of 10 (ten) days for the difference between the pay received in such duty and his/her regular straight-time hourly rate of pay for his/her regularly scheduled hours of work. The employee will be required to furnish proof of performing such service and such duty pay received.

The employee shall not be required to turn over allowances received for traveling and meals.

ARTICLE 31 - UNPAID LEAVE

31.01 General

An employee may request an unpaid leave of absence (LOA), which shall be in writing with a minimum of fourteen (14) days in advance. The granting of such a request by the Employer shall be subject to the operational needs of the Employer. The Employer shall make reasonable effort to comply with the request.

Notice of the Employer's decision shall be given in writing as soon as possible.

31.02 Requests from employees for unpaid LOA of less than or equal to two (2) weeks shall be made in writing to their immediate supervisor and may be granted at the Employer's discretion. The employee shall give at least 7 days' notice to minimize disruption of staff. The Employer shall make reasonable effort to comply with the request. Notice of the Employer's decision shall be given in writing as soon as possible.

31.03 Unpaid Leave Affecting Seniority and Benefits

An employee granted unpaid leave of absence shall continue to accumulate continuous service with the Employer.

All seniority and benefits earned by the employee shall be maintained for unpaid leave of absence granted for up to 20 working days or less.

If an unpaid leave of absence or an accumulation of unpaid leave of absence exceeds 20 working days in any year, the employee shall not accumulate seniority or benefits from the 21st day of unpaid leave of absence to the last day of unpaid leave, except as provided for in the *BC Employment Standards Act*. Seniority will begin to accumulate upon the employees return to work. Benefits will apply in accordance with the benefit provisions of the agreement.

Employees may pay the benefit premium and retain benefits while on unpaid leave of absence longer than 20 working days, unless provided for otherwise in the *BC Employment Standards Act*.

31.04 Unpaid Leave – Union Business

(a) Leave of absence without pay shall be granted upon request for the reasons set out below unless it would unduly interrupt the Employer's operations:

- i. to an elected or appointed representative of the Union to attend conventions of the Union and bodies to which the Union is affiliated, to a maximum of twenty-one (21) days per occurrence;
 - ii. for elected or appointed representatives of the Union to attend to Union business which requires them to leave their general work area;
 - iii. for employees who are representatives of the Union on a bargaining committee.
 - iv. members of the Union's Provincial Executive will be granted leave to attend regular provincial executive meetings.
- (b) Long-term leave of absence without pay shall be granted to employees designated by the Union to transact Union business for periods of not less than twenty-one (21) days, unless this would unduly interrupt the operation of the department. Such requests shall be made in writing sufficiently in advance to minimize disruption of the department. Employees granted such leave of absence shall retain all rights and privileges accumulated prior to obtaining such leave. Seniority shall continue to accumulate during such leave and shall apply to such provisions as annual vacations, increments and promotions.
- (c) When leave of absence without pay is granted pursuant to part (a) or (b), the leave shall be given with pay and the Union shall reimburse the Employer for salary, vacation pay, and benefit costs, including travel time incurred, within thirty (30) days of receipt of the invoice. It is understood that employees granted leave of absence pursuant to this clause shall receive their current rates of pay while on leave of absence. Leave of absence granted under this clause shall include sufficient travel time. The pay and benefits received by the employee and reimbursed by the Union under this Article shall be based on the number of hours to which the Union indicates, in writing, the employee is entitled.

This provision does not apply to employees on extended leaves of absence who are employed by the Union on a full-time basis.

- (d) The Union shall provide the Employer with reasonable notice to minimize disruption of the operation and shall make every reasonable effort to give a minimum of fourteen (14) days' notice prior to the commencement of leave under (a) or (c) above. The Employer agrees to respond to the leave request within seven (7) calendar days and that any of the above leaves of absence shall not be unreasonably withheld.

31.05 Public Office

Employees shall be granted unpaid leave of absence to enable them to run for elected public office and if elected, to serve their term(s) of office subject to the following provisions:

- (a) Employees seeking election in a Municipal, Provincial or Federal election shall be granted unpaid leave of absence for a period up to ninety (90) calendar days.
- (b) Employees elected to public office shall be granted unpaid leave of absence for a period up to five (5) years.

ARTICLE 32 - MATERNITY, PARENTAL / ADOPTION LEAVE

32.01 Maternity / Parental / Adoption Leave

A pregnant employee is entitled to up to seventeen (17) consecutive weeks of unpaid pregnancy leave. This leave may start no earlier than thirteen (13) weeks before the expected birth,

If pregnancy leave is requested after the birth of a child, the employee is entitled to up to seventeen (17) consecutive weeks of leave beginning on the date of birth.

If pregnancy leave is requested after termination of a pregnancy, the employee is entitled to up to six consecutive weeks of leave beginning on the termination date.

An initial period of leave may be extended by up to six consecutive weeks if an employee is unable to return to work for reasons relating to the birth or termination of a pregnancy.

An Employer may request a doctor's or nurse practitioner's note stating the expected or actual birth date or termination date or reasons for requesting additional leave.

If an employee on leave asks to return from leave earlier than six weeks after the birth, an Employer may require the employee to provide a doctor's or nurse practitioner's certificate stating the employee is able to resume work.

32.02 Parental and Adoption Leave

A birth parent who takes pregnancy leave is entitled to 61 consecutive weeks of unpaid parental leave. A birth parent must begin her parental leave immediately after her pregnancy leave ends, unless she and the Employer agree otherwise.

A birth parent who does not take pregnancy leave and other parents are entitled to up to 62 consecutive weeks of unpaid parental leave. The leave can begin anytime within 78 weeks of the birth or placement of the child.

An initial period of parental leave may be extended up to five consecutive weeks if the child requires an additional period of parental care.

An Employer may require an employee to provide a doctor's or nurse practitioner's certificate or other evidence that the employee is entitled to the leave or leave extension.

32.03 Seniority and continuous service will continue to accumulate during the full period of pregnancy, parental and adoption leave. The Employer shall maintain the employee's benefit coverage during pregnancy, parental and adoption leave consistent with the *Employment Standards Act*.

32.04 Upon returning to work from maternity, parental or adoption leave under this Article, the employee shall continue in his/her former position, without loss of perquisites. If the position no longer exists, the employee will exercise bumping rights as per Article 16.07.

ARTICLE 33 - EMPLOYMENT STANDARDS LEAVES

33.01 Family Responsibility Leave

An employee is entitled to up to five (5) days of unpaid leave during each year to meet responsibilities related to:

- a) the care, health or education of a child in the employee's care, or;
- b) the care or health of any other member of the employee's immediate family.

33.02 Leave Respecting Disappearance of Child

An employee is entitled to a leave of absence without pay for the disappearance of a child as outlined in the *Employment Standards Act*. There will be no interruption in the accrual of seniority or eligibility for benefits.

33.03 Leave Respecting Death of Child

An employee is entitled to a leave of absence without pay for the death of a child as outlined in the *Employment Standards Act*. There will be no interruption in the accrual of seniority or eligibility for benefits.

33.04 The Employer recognizes there are a variety of unpaid leaves under the BC *Employment Standards Act* including, but not limited to:

- Leave respecting domestic or sexual violence;
- Critical Illness Leave; and
- Compassionate Care Leave.

The Employer will permit such leaves in accordance with the terms set out in the *Employment Standards Act*, as it may be amended from time to time. Any staff member who feels they might be eligible for any of the above leaves should contact the Employer.

33.05 Any leave taken under this article will not be counted towards accumulation of 20 unpaid leave days in Article 31.03 – Unpaid Leave Affecting Seniority and Benefits.

ARTICLE 34 - BENEFIT PLANS

34.01 Employees who have completed three months of service and are continually scheduled to work an average of twenty-five (25) or more hours per week are eligible for benefit coverage in accordance with “Appendix A”.

An eligible employee who has declined or opted out of benefit coverage may reapply for coverage after a six (6) month waiting period. The waiting period may be waived under special circumstances where permitted by and consistent with the master contract held with the benefits provider.

It is understood that the Employer is not itself obligated to provide benefits other than paid sick days pursuant to this agreement, with employees paying a portion of the premium for the same, pursuant to “Appendix A” to a benefit provider. The benefit plans are administered, governed and adjudicated pursuant to the Master Contract held with the benefits provider and the parties are bound by its terms.

The Employer shall provide each employee with a comprehensive summary of the benefit plan coverage within twenty-eight (28) calendar days of the effective date of coverage.

34.02 Changes in Plan Subject to Negotiation

The Health and Welfare Benefit entitlements and cost sharing as

set out in this Agreement shall not be changed or modified during the life of this Agreement except by negotiation and the mutual agreement of both parties.

34.03 Health and Welfare Benefits Plan Information and Administration

- (a) The Employer shall provide copies of the benefit booklet and administrative procedures related to the health and welfare plans to the Union upon request.
- (b) The Employer shall provide all benefit enrollment forms to each eligible employee, and a copy of the benefit booklet shall be provided to all shop stewards and a copy shall be made accessible to employees at each work area.

ARTICLE 35 - GROUP LIFE INSURANCE

Employees will be provided with a Group Life Insurance Plan as per Appendix A - Summary of Benefits.

ARTICLE 36 - WORK CLOTHING AND EMPLOYER PROPERTY

36.01 Uniforms

- (a) Where the Employer requires an employee to wear a uniform item as defined as being a uniform item in the BC *Employment Standards Act*, the Employer shall supply an appropriate number of uniforms including shirts, pants, hair covering and aprons, if required. The Employer shall replace uniforms as required due to wear and tear. Appropriate change rooms will be supplied when employees are required to change clothing at work. Where change rooms are not available, the Employer shall discuss the matter with the client.
- (b) Where the Employer requires employees to wear a uniform, the Employer will launder the uniforms at the workplace.
- (c) The Employer shall supply and maintain nametags for employees who are required to wear same.

36.02 Employees must return to the Employer property in their possession at the time of termination of employment. The Employer shall take such action as required to recover the value of articles which are not returned.

36.03 Protective Clothing, Equipment and Supplies

The Employer shall provide all employees working in any unsanitary or potentially hazardous job all necessary tools, protective clothing, and equipment required including gloves, masks and safety glasses. The Employer will ensure adequate supplies are provided to employees to complete assigned work. Any shortage of supplies, protective clothing or equipment shall be immediately reported to the supervisor.

All such clothing, tools and equipment shall be maintained and replaced at Employer's expense.

All such clothing, tools and equipment shall comply with applicable Workers Compensation Board regulations concerning the same.

ARTICLE 37 - MORE FAVOURABLE RATE

No employee who is at present receiving a more favourable rate or benefit than is specified herein shall incur a reduction in such rate unless a reduction in such was negotiated.

ARTICLE 38 - PAY DAYS

Employees shall be paid by direct deposit biweekly subject to the following provisions:

- (a) The statements given to employees with their pay cheques shall include the designation of statutory holidays paid, the listing of all adjustments including overtime and promotions, and an itemization of all deductions. The statements will be provided on or before the actual pay day.
- (b) Where significant payroll error is identified, the Employer will provide payment within seven (7) days of the error being

identified.

ARTICLE 39 - VACCINATION, INOCULATION, COMMUNICABLE DISEASES AND CRIMINAL RECORD CHECK

39.01 Vaccination, Inoculation and Suitability

An employee, as a condition of employment, must show proof of vaccinations, inoculations and official suitability for work; with specific client groups. Any employee refusing, without sufficient medical grounds, to take medical or x-ray examination at the request of the Employer, or to undergo vaccination, inoculation and other immunization when required, may be dismissed from the service of the Employer. Where an employee is required by the Employer to take a medical or x-ray examination or undergo vaccination or inoculation or other immunization, it shall be at the Employer's expense and on the Employer's time, provided time spent is reasonable. The Employer shall only require such medical examinations if required by the job or if there is reasonable expectation to make such a request.

The expense shall be reimbursed to the employee after 225 hours of continuous service with the Employer and upon submission of receipt.

39.02 Communicable Diseases

- (a) The Employer agrees to take all reasonable precautions, including in-service seminars, to limit the spread of infectious diseases among employees.
- (b) Where the Employer and/or Occupational Health and Safety committee identifies high risk areas which expose employees to infectious or communicable diseases for which there are protective immunizations available, such immunizations shall be provided at no cost to the employee.

39.03 Criminal Record Checks

An employee or applicant for employment shall, at the Employer's

request, submit to a criminal record check. The Employer may refuse an application for employment or terminate an employee should the criminal record check reveal a conviction(s) related to the employment of the employee or the employment for which application has been made or where the conviction(s) is contrary to a bona fide occupational requirement.

ARTICLE 40 - OCCUPATIONAL HEALTH AND SAFETY

40.01 Occupational Health and Safety Committee

The Employer and the Union agree to cooperate in the promotion of safe working conditions, the prevention of accidents, the prevention of workplace injuries and the promotion of safe workplace practices.

The parties agree that a joint Occupational Health and Safety committee shall be established. The joint committee shall be governed in accordance with the provisions of the Industrial Health and Safety Regulations made pursuant to the *Workers Compensation Act*. The joint committee shall have equal representation with each party appointing its own representatives.

In addition to persons appointed by the parties, either party may involve other employees of the facility who are neither members of the bargaining unit or management, provided such is done by mutual agreement.

40.02 Employees who are members of the committee shall be granted leave without loss of pay or receive straight-time regular wages while attending meetings of the joint committee.

40.03 Employees who are members of the joint committee shall be granted leave without loss of pay or receive straight-time regular wages to participate in OH&S committee meetings, workplace inspections and accident investigations at the request of the joint committee pursuant to the WCB Industrial Health and Safety Regulations.

40.04 Employees on the joint committee shall be reimbursed for all necessary and reasonable expenses incurred by them to attend meetings of the joint committee.

40.05 Training and Orientation

The Employer will provide orientation or in-service which is necessary for the safe performance of work, the safe use of equipment, safe techniques for lifting and the safe handling of materials and products. Where appropriate, this training shall include infection prevention and control. The Employer will also make readily available information manuals and procedures for these purposes.

40.06 Working Alone or in Isolation

The Occupational Health and Safety committee shall have the mandate to review procedures established by the Employer for checking the well-being of employees working alone or in isolation under conditions which present a risk of disabling injury where the employee might not be able to secure assistance in the event of injury. The committee shall have the right to make recommendations to the Employer regarding such procedures.

40.07 Workload

The Employer shall ensure that an employee's workload is not unsafe as a result of employee absence(s). Employees may refer safety-related workload concerns to the Occupational Health and Safety committee for investigation. In situations where employees are absent and have not been replaced and where the work demand had not been reduced, the Employer will provide work prioritization to employees in the same unit who are at work during the absence.

40.08 Infectious Disease

The Employer agrees to take all reasonable precautions to prevent and control infectious diseases amongst staff.

The Occupational Health and Safety committee in consultation

with the appropriate authorities shall advise the Employer on the quantities, types and sizes of personal protective equipment (PPE).

In the event there is a suspected or actual outbreak of an infectious disease the Employer will notify all employees, including those not at work. The Occupational Health and Safety committee shall meet within twenty-four (24) hours of learning of the presence of an infectious disease in the workplace.

40.09 Reporting Unsafe Conditions and Refusal of Unsafe Work

The BC Occupational Health and Safety (OH&S) regulation requires that whenever a person observes what appears to be an unsafe or harmful condition or act, the person must report it as soon as possible to a supervisor or to the Employer, and the person receiving the report must investigate the reported unsafe condition or act and must ensure that any necessary corrective action is taken without delay.

The OH&S regulation also requires that a person must not carry out or cause to be carried out any work process or operate or cause to be operated any tool, appliance or equipment if that person has reasonable cause to believe that to do so would create an undue hazard to the health and safety of any person.

A worker who refuses to carry out a work process or operate a tool, appliance or equipment must immediately report the circumstances of the unsafe condition to his or her supervisor or Employer. Where a worker does so in compliance with the OH&S regulation, they shall not be subject to disciplinary action.

(The procedure referenced above can be found in Sections 3.12 and 3.13 of the Occupational Health and Safety Regulations, *Workers Compensation Act*.)

ARTICLE 41 - RRSP – EMPLOYEE RRSP PLAN

Effective date of ratification (February 3, 2025)

- (a) The Employer will introduce a voluntary RRSP Plan for employees and the plan will be set up in accordance with any and all federal and/or provincial regulations.
- (b) Employees who have completed their probation period are eligible to join the RRSP Plan. Participation in the plan is on a voluntary basis and must be requested by completion and submission of an application form.
- (c) An eligible employee may contribute either one percent (1%) or two percent (2%) gross earning to the plan, and the Employer will contribute one percent (1%) gross earning to the plan.
- (d) An eligible employee will be able to opt out of the plan once participating. An eligible employee who has not enrolled in a plan or has withdrawn, may subsequently re-enroll in a plan once annually, in January.
- (e) The employee's contribution shall be through payroll deductions.

The Employer will have 30 days from the date of ratification to provide plan sign up for eligible members, and to ensure that no later than 30 days after ratification the plan commences.

ARTICLE 42 - PRINTING OF AGREEMENT

The Union and the Employer desire every employee to be familiar with the provisions of this Agreement, and his/her obligations under it. For the term of this Collective Agreement, the Union shall print sufficient copies of the Agreement and the costs shall be shared equally between the parties.

ARTICLE 43 - VARIATIONS

The general provisions of this Agreement shall have application save and except where specific variations are provided in attachments to this Agreement.

ARTICLE 44 - FUTURE LEGISLATION

If any article, section, paragraph, clause or phrase of this Agreement is declared or held illegal, void or unenforceable by provincial, federal or other law, or by decision of any court, the remaining portions of this Agreement shall continue to be valid and in full force and effect, and the parties shall immediately meet to review the effect of such change to this Collective Agreement and if necessary attempt to resolve the differences created by such change.

In this Agreement including the printed form thereof, titles shall be descriptive only and shall form no part of the interpretation of the Agreement by the parties or an Arbitration Board.

ARTICLE 45 - EFFECTIVE AND TERMINATING DATES

The Agreement shall be effective from February 1, 2025, and shall remain in force and be binding upon the parties until January 31, 2028, and from year to year thereafter, unless terminated by either party on written notice within four (4) months immediately preceding the expiry of this Agreement.

ARTICLE 46 - WAGE SCHEDULES AND RETROACTIVE PAY

46.01 Wages

Wages prior to commencing wage levelling in 2020.

Wages shall be in accordance with Letter of Agreement – Wages.

Oyster Harbour Seniors Community	Current Rate
Food Service Workers and Housekeeping / Laundry Aides	\$16.82
Cook (Cook A – A8)	\$20.14

46.02 Non-Slip Shoe Premium

All employees shall be entitled to a seventy-five dollars (\$75) shoe allowance to be paid annually during the first week June of each year. This requires all employees to wear serviceable certified non-slip footwear at all times at work.

CASUAL ADDENDUM

Casual Call-In Procedures

- (a) Casual/relief employees shall be called in to work in the order of their seniority, provided that they are registered to work in a job classification applicable to the work required to be performed. A casual/relief employee shall be entitled to register for work in any job classification in respects of such employee meets the requirements of the classification.
- (b) Casual/relief employees shall accumulate seniority on the basis of the number of hours worked. The casual/relief employee will be paid at the rate of pay for the classification in which the casual/relief employee is working once called in.
- (c) The manner in which casual/relief employees shall be called to work shall be as follows:
 - i. The Employer shall maintain both:
 - a) A master casual/relief seniority list which shall include all casual/relief employees employed by the Employer listed in descending order of their seniority; and
 - b) A classification registry for each job classification in which casual relief employees may be used. Each classification registry shall list those casual/relief employees who have been qualified to work in that job classification in descending order of hours worked.
 - ii. The Employer shall call those casual/relief employees who are registered in the classification applicable to the work required to be performed. Each casual/relief employee must provide the Employer with one or two telephone number where the employee can be reached. The Employer shall commence the call-in process by calling the most senior employee in the applicable classification registry at the one or two telephone numbers provided by the casual/relief employee. In the event that voicemail, a pager, or an answering machine is reached, the Employer shall leave a message including the date and time of the call. If the employee does not respond to the Employer

within three (3) minutes of the call being made, the Employer shall call the next most senior employee in the classification registry.

- iii. All calls made by the Employer pursuant to paragraph (ii) shall be recorded in a logbook maintained for that purpose. The log will show the name of the casual/relief employee called, the date and time that the call was made, the job required to be performed and its time and date, whether the employee accepts or declines the work or fails to respond to the call, and the signature of the person who made the call. In the event of a dispute, the Union shall have reasonable access to the logbook and shall be entitled to make copies of any of its pages.
 - iv. If the casual/relief employee called fails to answer the call or declines the work assignment, the Employer shall then call the next most senior employee registered in the job classification and this process will be continued until a casual/relief employee is found who is ready, willing and able to perform the work assignment.
 - v. A casual/relief employee who accepts a work assignment shall be deemed to have the same obligation to fulfill the work assignment as a regular employee.
- (d) By the 20th day of each month, each casual/relief employee shall provide the Employer with their projected availability for the following month. If a casual/relief employee's availability changes after availability has been provided to the Employer, the casual/relief employee will advise the Employer accordingly. However, if the casual/relief employee wishes to restrict his/her declared availability for any month, the casual/relief employee may do so twice.
- (e) Based on the casual/relief employee's availability, if the employee declines a work assignment more than three (3) times in a 3 months period without a bona fide reason, the employee may be removed from the casual/relief list. Employees may also be removed from the casual/relief list for just and proper cause.
- (f) Part-time employees are entitled to register for casual work

and shall be entitled to register for work in any job classification where the employee meets the requirement of the classification.

- (g) The casual/relief list will be updated three times a year by the Employer. The lists shall be updated every 4 months.

MEMORANDUM OF AGREEMENT #1

BETWEEN

**COMPASS GROUP CANADA LTD.
(COB AS MARQUISE HOSPITALITY)
OYSTER HARBOUR SENIORS COMMUNITY**

AND

HOSPITAL EMPLOYEES' UNION

Re: Rates of Pay

The parties acknowledged that they have not entered into wage rate discussions and have not negotiated a Collective Agreement wage grid as a result of government levelling up of wages. Current rates are matched to public sector rates of pay.

The parties agree that the current levelled up rates of pay shall be consistent with the Facilities sub-sector Collective Agreement as set out as below until otherwise amended or modified by the cessation or revision of the legislation giving rise to the levelled-up wages:

- Should terms and conditions of employment change during the levelling up of wages or should there be a dispute in relation to classification and rates of pay, the parties agree to mutually amend this Memorandum of Agreement to reflect any new or changed rates of pay.

The parties further agree that should levelled up rates of pay be terminated by the BC Provincial Government, or if notice is given by government that levelled up rates of pay will be terminated and no alternate measure is put in place to match the levelled up rates prior to the Collective Agreement expiring, notwithstanding the remaining term, the Collective Agreement shall be deemed to

have expired and that the parties will, without undue delay, commence negotiation for the renewal of the expired Collective Agreement.

**SIGNED ON BEHALF OF
THE UNION:**



Noel Gulbransen
Bargaining Representative

July 24, 2025
Dated

**SIGNED ON BEHALF OF
THE EMPLOYER:**

DocuSigned by:


David Seymour
VP, Labour Relations

July 28th, 2025
Dated

**MEMORANDUM OF AGREEMENT #2
BETWEEN
COMPASS GROUP CANADA LTD.
(COB AS MARQUISE HOSPITALITY)
OYSTER HARBOUR SENIORS COMMUNITY
AND
HOSPITAL EMPLOYEES' UNION**

Re: Incumbent Sous-Chef and Housekeeping Supervisor

WHEREAS the parties have agreed to language outlining management rights in Article 4 of the Collective Agreement, and

WHEREAS the parties acknowledge that the Sous Chef and Housekeeping Supervisor are excluded from the bargaining unit but perform some bargaining unit duties.

THEREFORE, and notwithstanding the above, the parties agree that there will be no expansion of the bargaining unit duties performed by the aforementioned excluded personnel (routines attached), subject only to the language of the Collective Agreement.

That is to say excluded personnel may perform bargaining unit duties for quality control purposes, coverage for occasional rest period and meal breaks, or in the case of an emergency.

**SIGNED ON BEHALF OF
THE UNION:**

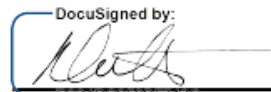


Noel Gulbransen
Bargaining Representative

July 24, 2025

Dated

**SIGNED ON BEHALF OF
THE EMPLOYER:**

DocuSigned by:


David Seymour
VP, Labour Relations

July 28th, 2025

Dated

APPENDIX A

**COMPASS GROUP CANADA
Benefit Summary**

Division	Division 930–004 Hourly Operations
Benefit Group	MARQ-4
Eligibility	Hours: 25 hours per week Months of Service: 90 days from date of hire
Drug Cards	Yes
Travel Cards	Yes - \$5,000,000 per Insured individual per trip (60 days max)
Cost Share	Life, AD&D - 100% Employer Health & Dental - 30% employee, 70% Employer

Mandatory Generic and Mandatory Postscripts

BASIC LIFE AND ACCIDENTAL DEATH & DISMEMBERMENT

Benefit Formula	2x annual earnings Maximum \$1,000,000 Reduces by 50% at age 65 Reduces additional 50% at age 70
AD&D	Yes
Termination	The earlier of retirement, termination, or age 75

EXTENDED HEALTH BENEFIT

1. DRUG BENEFIT

a) Plan Type	Prescription drugs
b) Co-Payment	20%
c) Annual Deductible	Nil
d) Annual Maximum	Nil
e) Benefit Maximum Age	Retirement or age 99
f) Dependent Age	22
g) Student Age	26

2. MAJOR MEDICAL BENEFIT

a) Annual Deductible Applicable	Nil
b) Co-payment	
c) Schedule of Benefits	
Psychologist ☒ Yes ☐ No	\$1,000
Chiropractor ☒ Yes ☐ No	\$300
Naturopath ☒ Yes ☐ No	\$300
Podiatrist or Chiropodist ☒ Yes ☐ No	\$300
Acupuncture ☒ Yes ☐ No	\$300
Speech Therapist ☒ Yes ☐ No	\$1,000
Physiotherapy or physical rehabilitation ☒ Yes ☐ No	\$300
Osteopaths ☒ Yes ☐ No	\$300
Massage Therapy ☒ Yes ☐ No	\$300
Orthotherapist ☒ Yes ☐ No	Combined with Massage therapy

Compass Oyster Harbour Seniors Community / Hospital Employees' Union - February 3, 2025 – February 2, 2028

			maximum
Private Duty Nursing	☒ Yes	☐ No	\$10,000
Audiologist	☒ Yes	☐ No	\$300
Occupational Therapist	☒ Yes	☐ No	\$300
Orthotics	☒ Yes	☐ No	\$300 – referral required
Orthopedic shoes	☒ Yes	☐ No	Combined with orthotics
Hearing Aids	☒ Yes	☐ No	\$500 every 36 months
Eye Exams	☒ Yes	☐ No	\$75 per 24 months – adults over 22 \$75 per 12 months – children under 22
Vision care			\$200 every 24 months
d) Overall Lifetime Health Maximum (includes Drugs, Hospital and Vision)			
e) Benefit Maximum Age (Termination)			Retirement or age 99
f) Dependent Age			22
g) Student Age			26

3. HOSPITALIZATION BENEFIT

a) Semi Private Accommodation	100%
b) Private room	
c) Convalescent Hospital	\$40 per day up to 90 days
d) Chronic Care Hospital	
e) Indemnity	\$40 per day up to 180 days – 5th day of hospitalization
f) Benefit Maximum Age	Retirement or age 99
g) Dependent Age	22
h) Student Age	26

4. DENTAL BENEFIT

a) Annual Deductible	Nil
b) Recall Frequency: 9 months	
c) Fee Guide Year	Current Year
d) Fee Guide Based on province of employee residence	Yes
e) Level 1: Basic/Restorative; Coinsurance percentage	80%
f) Level 2: Endo/Perio; Coinsurance percentage	80%
g) Annual Maximum; Level 1 & 2 Combined	\$1,150
h) Survivor Benefit	
i) Benefit Maximum Age	Retirement or age 70
j) Dependent Age	22
k) Student Age	26

This Benefit Summary is prepared as information only and does not, in itself, constitute a contract. The exact terms and conditions of your group benefits plan are described in the Policy/Plan Documents held by Compass Group. In the event of a discrepancy between this Benefit Summary and the Policy/Plan Documents, the terms of the Policy/Plan Documents will prevail.

**SIGNED ON BEHALF OF
THE UNION:**



Noel Gulbransen
Bargaining Representative

July 24, 2025

Dated

**SIGNED ON BEHALF OF
THE EMPLOYER:**

DocuSigned by:

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David Seymour
VP, Labour Relations

July 28th, 2025

Dated

**SIGNED ON BEHALF OF
THE UNION:**



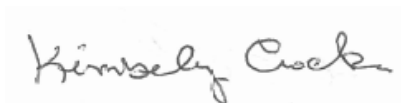
Bill Pegler
Coordinator of Private Sector
& Special Projects



Nina Dhillon
Director of Organizing &
Private Sector Bargaining



Noel Gulbransen
Bargaining Representative



Kimberly Crocker
Bargaining Committee

July 24, 2025

Dated

**SIGNED ON BEHALF OF
THE EMPLOYER:**



Tom Holland
Regional Director of Operations
Marquise Hospitality



Chris Holt
District Manager of Operations
Marquise Hospitality



Marie Pierre Larouche
Senior Manager, Labour
Relations

DocuSigned by:

FC:grc12085743C

David Seymour
VP, Labour Relations

July 28th, 2025

Dated