
FACILITIES SUBSECTOR COLLECTIVE AGREEMENT BENCHMARK

Job Family: Housekeeping

Class Series: Housekeeping

Grid: 12

Class Title: Custodial Attendant

I. Level Definition

Positions at this level maintain order and security among patients and/or residents and report incidents to appropriate staff.

II. Typical Duties

1. Patrols buildings and/or grounds, enforces facility regulations and reports incidents to appropriate staff.
2. Maintains related records and prepares reports.
3. Administers first aid as required.
4. Investigates and handles any disturbances which may arise and reports them to appropriate staff.
5. Provides information and directions as required.
6. Performs other related duties as assigned.

III. Qualifications

(1) Education, Training and Experience

Grade 10, plus one year's recent related experience or an equivalent combination of education, training and experience.

(2) Skills and Abilities

- (i) Ability to communicate effectively both verbally and in writing.
- (ii) Ability to deal with others effectively.
- (iii) Physical ability to carry out the duties of the position.
- (iv) Ability to organize work.
- (v) Ability to operate related equipment.